

## Biographies

### Owner

[Craig Kinberg](#) - started Southside Auto Tech in 1986, after graduating from SCC in Lincoln. Craig is on the advisory council for Southeast Community College.

### Technicians

[Jon Jorgensen](#) - has been with us since 1995. Jon graduated from SCC and is a ASE Certified Master Technician.

[Rob Diaz](#) - came to Southside Auto Tech in 1995 with 19 years of experience. Rob is a ASE Certified Master Technician.

[Kevin Cornell](#) - employed since 1999. Started here after graduating from SCC and is a ASE Certified Master Technician.

### Office

[Jenny Kruger](#)- has been with us since December 2003, after working in the stock photography business.

### Public Relations

[Del Kinberg](#) - has been at Southside Auto Tech since 1987. He came here after retiring from Burlington Northern Railroad.

[Buddy](#) - has been at Southside Auto Tech since 1998.

*Southside Auto Tech*

Serving the Lincoln Area

Since 1986

*Customer Frequently  
Asked Questions*

*4830 Rentworth Drive*

*Lincoln, NE 68516*

*402 421 2616*

*ssautotech.com*

# Welcome to Southside Auto Tech

We would like to take the opportunity to thank you for choosing to do business with us. Our goal is to serve our clients to the best of our ability. Below you will find answers to some of your questions you may have about us, if you don't see it, feel free to contact us and ask. Again Thank You!!

## WHERE ARE YOU LOCATED?

Southside Auto Tech, Inc. is located on the south side of town at 4830 Rentworth Drive, which is one block south of 48<sup>th</sup> and Highway 2.

## WHAT ARE YOUR HOURS?

We are open for business Monday - Friday from 8:00a.m. - 6:00p.m.

## HOW CAN I CONTACT

## SOUTHSIDE AUTO TECH?

We provide a few simple ways for you to contact us for an appointment or questions you may have.

- ✓ Telephone - 402-421-2616
- ✓ Website - ssautotech.com

**NOTE:** By accessing our website you will be able to find out more about us and find some useful search tools along with e-mail addresses

## ARE YOUR TECHNICIANS EXPERIENCED WITH FOREIGN AND DOMESTIC VEHICLES?

Yes! All of our technicians are ASE Certified and receive on going training. Our shop is equipped with the latest technology for diagnostic and repair of foreign and domestic vehicles.

## CAN YOU PROVIDE TRANSPORTATION?

Yes! If for some reason you are unable to find a ride home or to work we do have a driver that can get you where you need to be.

## WHAT IF MY CAR NEEDS TO BE TOWED?

Southside Auto Tech, Inc. does not have a wrecker service. If you vehicle breaks down during our normal business hours we will be happy to call one for you or you can call the number we have listed.

Rahn's Towing - 402-489-7979

## CAN I BRING MY CAR IN AFTER HOURS?

If you bring your car in after hours just attach your keys to a note and slip it in our after hours drop box which is located to the right of the front door.

## WHEN WILL MY VEHICLE BE DONE?

We ask that you bring your car in the morning of the day it is scheduled for repairs.

By doing this we can diagnose your vehicle, check for parts availability, repair time and call you with an estimate. If you are unavailable at the time we call we will leave a message, no repairs will be done until it is approved by you. So it is crucial that numbers are left with us so we can reach you in a timely manner. Once we receive approval for repairs we will be able to make a determination of whether it will be completed on the same day.

## WHAT TYPES OF PAYMENTS DO YOU ACCEPT?

- ✓ CASH
- ✓ PERSONAL CHECK
- ✓ DEBIT CARDS
- ✓ VISA
- ✓ MASTERCARD
- ✓ DISCOVER
- ✓ AMERICAN EXPRESS

Satisfied customers are our best advertisement, so we encourage you to give us feedback on how we are doing. In the meantime, if you have any other questions or require assistance, please feel free to contact us.